



*Deficiency-free—2022*

Westminster Canterbury at Home is proud to announce a **PERFECT, DEFICIENCY-FREE** survey on its Community Health Accreditation Program (CHAP) partnership with our Hospice Agency.



With **ZERO DEFICIENCIES** found within our Hospice Program, you can trust that Westminster Canterbury at Home will provide the best care and service for your patients as we focus on excellent outcomes and satisfaction.



Westminster Canterbury is a nonprofit with a **volunteer rate of 11%**. We are genuinely passionate about giving back to our community and are proud to have an outstanding volunteer team to assist our patients in need.



We are setting the bar high in providing premium quality care to all our community partners with end-of-life care needs in the Hampton Roads area.



**What is CHAP?** The Community Health Accreditation Program (CHAP) is an independent, non-profit accrediting body which was established in 1965. CHAP accreditation publicly certifies that an organization has voluntarily met the highest standards of excellence for home-based health care.

### **SURVEYOR'S FEEDBACK**

- *Extremely complimentary of the team and services provided.*
- *Cited the talent and passion of the hospice team.*

### **HIGHLIGHTED PROGRAM STRENGTH:**

- *Hospice coordination with facility staff.*
- *QAPI program.*
- *Interdisciplinary care planning.*
- *A strong volunteer and bereavement program.*



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